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*Thank you for your purchase of a handmade Bennett Custom Audio product. In doing so, you are supporting local business and quality craftsmanship. Our mission is to provide all our customers with quality, hand-crafted guitar effects that are beautifully designed – both inside and out, and delivering inspiring tones through an easy-to-use, interactive interface. Each pedal is hand-assembled and hand-tested by the owner, and individually numbered, signed, and dated under the back cover. Feel free to contact us any time by email at [bennettcustomaudio@gmail.com](mailto:bennettcustomaudio@gmail.com), or through our various social media channels @bennettcustomaudio.*

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**All BCA products purchased through the official web store or one of our authorized dealers come with a lifetime warranty against failure from defective parts or faulty workmanship. If it's broken and it's our fault, send it back for a repair – no questions asked. You will simply be asked to cover any applicable shipping costs. Warranty is *not* limited to original owners – warranty claims will be honored for anyone in possession of a BCA product. Cosmetic wear is not subject to warranty. Warranty will be automatically void if the product is tampered with, modified, damaged through misuse, repaired by an unauthorized third party, or damaged through failure to follow operating instructions. Use of an improper power supply will void warranty.**

**To make a warranty claim, please email us at [bennettcustomaudio@gmail.com](mailto:bennettcustomaudio@gmail.com) to get started. Be sure to include the name of the product and a brief description of the problem you are experiencing. We will make it right ASAP!**

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If you have any problems, concerns, suggestions, or just want to chat, feel free to contact me through our Facebook page, Instagram page, or through email! I'm a gear nerd just like you, I love to talk shop, and I love to hear your crazy pedal ideas! I will always do my best to answer your pedal-related questions, or accommodate any requests/concerns you may have. I sincerely appreciate your business, and I look forward to serving you again soon.

Yours Truly,

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Mark Bennett, B.Eng., M.A.  
Owner – Bennett Custom Audio

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